



Ngā Kōrero e pā ana ki te Tūranga

Job Description

Regional Administrator

Business Group	School Property
Location	Regional
Salary band	A4

Mahi i roto i te Ratonga Tūmatanui | Working in the Public Service

Ka mahitahi mātou o te ratonga tūmatanui kia hei painga mō ngā tāngata o Aotearoa i āianei, ā, hei ngā rā ki tua hoki. He kawenga tino whaitake tā mātou hei tautoko i te Karauna i runga i āna hononga ki a ngāi Māori i raro i te Tiriti o Waitangi. Ka tautoko mātou i te kāwanatanga manapori. Ka whakakotahingia mātou e te wairua whakarato ki ō mātou hapori, ā, e arahina ana mātou e ngā mātāpono me ngā tikanga matua o te ratonga tūmatanui i roto i ā mātou mahi.

In the public service we work collectively to make a meaningful difference for New Zealanders now and in the future. We have an important role in supporting the Crown in its relationships with Māori under the Treaty of Waitangi. We support democratic government. We are unified by a spirit of service to our communities and guided by the core principles and values of the public service in our work.

Mō ētahi atu kōrero hei whakamārama i tēnei kaupapa, haere ki | You can find out more about what this means at [Role and purpose - Te Kawa Mataaho Public Service Commission](#).

To Mātou Aronga | What we do for Aotearoa New Zealand

At Te Tāhuhu o te Mātauranga| Ministry of Education, delivering our purpose makes a real difference to all ākonga of Aotearoa:

He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga
We shape an education system that delivers excellent and equitable outcomes

We fulfil our purpose by:

- delivering services and support nationally, regionally and locally to and through the education sector and in some cases directly to ākonga and whānau
- shaping the policies, settings and performance of the education system so that it is well placed to deliver equitable outcomes for ākonga and their whānau, from early learning through tertiary.

Tēnei Tūranga | About the role

The Regional Administrator is responsible for providing operational, and administrative support to the regional asset management team. The role is responsible for a wide variety of administrative, coordination and internal communication duties that support the successful operation of the region.



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Ngā Haepapa | Accountabilities

As a Specialist within Te Tāhuhu o te Mātauranga | the Ministry of Education you will:

- Share specialist knowledge across the organisation and with stakeholders, working with others to inform operational level decision making.
- Contribute to an effective team with a positive approach to the work environment that encourages and supports high performance, collaboration and problem solving.
- Lead the resolution of issues, identifying risks and solutions to protect and enhance the integrity and reputation of the Ministry.
- Lead or contribute to the development and implementation of innovative and fit-for purpose solutions and frameworks for current and future challenges.
- Develop and use data and insights to make evidence-based decisions and recommendations on operational issues.
- Build capability in others through coaching, quality assurance, and proactively sharing knowledge and expertise.

As the Regional Administrator you will:

- Develop knowledge and understanding of the Manager's work commitments and priorities to assist them in meeting their requirements. This includes analysing information received to identify emerging issues, associated risks and potential solutions and ensure they are brought to Manager's attention.
- Manage private and confidential information, situations and issues in a manner that reflects the level and seniority of the environment.
- Provide coordination and administrative support to the wider regional team with specific projects, programmes and initiatives.
- Maintain the confidence and trust of the Manager.
- Pro-actively manage diaries, travel, meetings, and logistics effectively and efficiently to allow the Manager to undertake the requirements of their role.
- Monitor correspondence and refer queries to the most appropriate manager or staff member and identify and draw attention to important and urgent tasks.
- Prepare papers and briefings for the Manager allowing adequate time for reading, and draft reports on areas in which they need further advice and ensure storage and distribution of all confidential papers in accordance with Ministry policies, processes and systems.
- Draft correspondence and develop presentations on behalf of the Manager.
- Administer financial and purchasing processes on behalf of the Manager and monitor expenditure against budget as required.
- Contribute to building the capability and promoting the right attitudes and behaviours that contribute to the overall culture of the team and in line with the Ministry's values, respecting our obligations to te Tiriti.

You will make decisions in accordance with the Ministry's policies and delegations framework.

Wheako | Experience



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To be successful in this role you will have the following experience:

- Proven experience providing executive support to a senior leader in a complex organisation.
- Experience booking travel, organising conferences/ events and related requirements
- Excellent time management and organisational skills
- Knowledge of and experience of the Machinery of Government and/or public sector

Ngā Āheinga | Capabilities

To be successful in this role you will have the following capabilities and competencies:

- Proven ability to maintain utmost integrity in all interactions and treating all information you are party to in your role as confidential.
- A track record of excellent customer service focus and dedicated to meeting the expectations and requirements of internal and external customers.
- Proven ability to establish and maintain strong relationships across a diverse group of customers and gain their trust and respect.
- Demonstrate initiative and a high degree of professional independence, self-discipline and remaining calm under pressure.
- Self-directed and proactive with excellent time management and the ability to juggle several tasks while maintaining strong attention to detail.
- A commitment to ongoing personal and professional development.

Tātai Pou | Our Cultural Competency

Tātai Pou is the Ministry's Māori Crown Relations capability framework. Tātai Pou is designed to support our people and organisation to give effect to the articles of te Tiriti o Waitangi in our work. The work-based capabilities have four focus areas and describe four levels of competency (high, confident, developing and essential) that enable us to deliver our partnership approach so that Māori enjoy and achieve educational success as Māori.

Pou Hono Valuing Māori	Developing
Pou Mana Knowledge of Māori content	Developing
Pou Kipa Achieving equitable education outcomes for Māori	Developing
Pou Aroā Critical consciousness of racial equity for Māori	Developing

Leadership Success Profile - Te Kawa Mataaho | Public Service Commission



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Leadership matters. Strong leadership at every level in the Public Service will transform the experiences of New Zealanders. The Leadership Success Profile establishes “what good looks like” for leadership at all levels. Information about how the Leadership Success Profile applies to this role is available on the Ministry’s intranet.

Ngā Whakaaetanga | Approvals

Date Reviewed and Approved	November 2025
Approved By	HR Advisory Team